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Monday, 23 February 2015

To: The Members of the **External Partnerships Select Committee**
(Councillors: Josephine Hawkins (Chairman), Paul Deach (Vice Chairman),
Glyn Carpenter, Ian Cullen, Tim Dodds, Heather Gerred, Liane Gibson,
David Hamilton, Lexie Kemp, Adrian Page, Ken Pedder, Chris Pitt, Ian Sams,
Pat Tedder and John Winterton).

**In accordance with the Substitute Protocol at Part 4 of the Constitution,
Members who are unable to attend this meeting should give their apologies and
arrange for one of the appointed substitutes, as listed below, to attend.
Members should also inform their group leader of the arrangements made.**

Substitutes: Councillors Bill Chapman, Beverley Harding, Edward Hawkins,
Joanne Potter, Judi Trow and Alan Whittart.

Dear Councillor,

A meeting of the **External Partnerships Select Committee** will be held at Surrey Heath House on **Tuesday, 3 March 2015 at 7.00 pm**. The agenda will be set out as below.

Please note that this meeting will be recorded.

Yours sincerely

Karen Whelan

Chief Executive

AGENDA

Pages

Part 1 (Public)

- | | | |
|---|--|-------|
| 1 | Apologies for Absence | |
| 2 | Chairman's Announcements and Welcome to Guests | |
| 3 | Minutes | 1 - 8 |

To confirm and sign the minutes of the meeting held on 20 January 2015.

4 Declarations of Interest

Members are invited to declare any disclosable pecuniary interests and non-pecuniary interests they may have with respect to matters which are to be considered at this meeting. Members who consider they may have an interest are invited to consult the Monitoring Officer or the Democratic Services Officer prior to the meeting.

5 Presentations

9 - 12

To receive presentations from:

- (i) Surrey Heath Health and Wellbeing Board
- (ii) Southern Addictions Advisory Service (SAdAS)
- (iii) Crossroads Care

6 Committee Work Programme

13 - 16

Minutes of a Meeting of the External Partnerships Select Committee held at Surrey Heath House, Camberley on 20 January 2015

+ Cllr Josephine Hawkins - Chairman

+ Cllr Paul Deach – Vice-Chairman

Cllr Glyn Carpenter
+ Cllr Ian Cullen
+ Cllr Tim Dodds
+ Cllr Heather Gerred
+ Cllr Liane Gibson
- Cllr David Hamilton
+ Cllr Lexie Kemp

+ Cllr Adrian Page
- Cllr Ken Pedder
- Cllr Chris Pitt
+ Cllr Ian Sams
- Cllr Pat Tedder
+ Cllr John Winterton

+ Present

- Apologies for absence presented

Also Present: Councillor Mrs Vivienne Chapman

Guests: Karen Kendall - Partnership Development Officer,
Churches Together in Camberley
Fiamma Pather- Your Sanctuary
Councillor Charlotte Morley – Surrey Police and Crime Panel
Inspector John Davies – Surrey Police

Officers: Richard Payne – Executive Head of Transformation
Sarah Groom – Transformation Team Manager
Jayne Boitout – Community Partnership Officer
Andrew Crawford – Democratic Services Officer

17/EP Minutes

The minutes of the meeting of the Committee held on 25 November 2014 were confirmed and signed by the Chairman.

18/EP Chairman's Announcements

The Chairman welcomed the guest speakers.

PART I
(public)

19/EP Community Safety Update

Inspector John Davies reported that the current priority in Surrey Heath and across the Force was burglary of dwellings and violent crime.

Burglary of dwellings was down in the Borough, due to initiatives such as Operation Candlelight.

There had been a slight rise in violent crime. Whilst there had been an improvement in Camberley Town Centre, an increase had been reported at the edge of the Town Centre and in the villages. More domestic violence victims were coming forward, which was considered a positive outcome, as victims had more confidence in the Police and other agencies.

Work continued to address drug offences in the Borough and the number of offences was down, but the priority crimes were as indicated above.

Inspector Davies emphasised the successes of partnership working, particularly with the Borough Council and Accent Housing Group. He detailed changes to Anti-Social Behaviour legislation. He emphasised the impact on night time economy related crime reduction on the High Street, Camberley from the introduction, on Friday and Saturday evenings, of road closures, Street Angels, Taxi Marshals and a zero tolerance policy by Surrey Police, which included no alcohol consumption on the street.

RESOLVED, that the presentation be noted

20/EP Presentation on Street Angels

Karen Kendall gave a presentation on the work of the Camberley Street Angels, including a podcast on Street Angels operating on the High Street Camberley during the evening economy.

The presentation focussed on recruitment, training and equipping of Street Angels, the scenarios in which they regularly operated and the way that they dovetailed with other initiatives and in particular with Surrey Police during the evening economy on Fridays and Saturdays.

Street Angels, supported, trained and managed by Churches Together, Camberley, are non-judgemental and supportive to people in distress. Operating with a rota of 4 volunteers every Friday and Saturday evening, the Street Angels were currently recruiting new volunteers to add to the 35 – 40 already in place.

Members reported personal experiences of the tremendous work and calming influence of the Street Angels, from clearing night life detritus to providing flip-flops to bare footed revellers, to staying with seriously ill or injured people until medical help was on hand. A big part of their role was to talk to revellers and take the heat out of often alcohol fuelled situations.

Combined with the evening road closures, taxi marshals and the firm approach of the Neighbourhood Police Team, the Street Angels made a major contribution to revellers being able to safely enjoy the nightlife in Camberley High Street and the rest of the Town Centre, with related crime and in particular incidences of violence, continuing to show a downward trend.

Members voiced their strong support for the current and continued efforts of the Street Angels and considered ways in which the Council could assist, particularly in terms of publicity.

RESOLVED, that the presentation be noted and that Officers be asked to consider possible vehicles for promoting the Street Angels, including Heathscene and social media.

For the record Councillor Paul Deach reported that he had previously provided media coverage for both Churches Together Camberley and the Street Angels.

21/EP Presentation by Your Sanctuary

Fiamma Pather reported that Your Sanctuary, previously known as Surrey Women's Aid was a domestic abuse specialist service provider, with a 24 hour helpline, a community outreach service for men and women and 2 refuges in secret locations in North West Surrey. Operating with 18 staff and 65 volunteers, Your Sanctuary sought to protect, empower, be respectful to and non-judgemental of domestic abuse victims.

Domestic abuse was considered to be any incident or pattern thereof involving controlling, coercive or threatening behaviour, violence or abuse between those aged 16 or over, who were or had been intimate partners or family members regardless of gender or sexuality. This could typically, but not exclusively include psychological, physical, sexual, financial or emotional abuse. Prior to 2013, the lower age limit for domestic abuse had sat at 18.

Whilst the majority of domestic abuse was against women, men were also victims and the Surrey Police and Crime Commissioner had recently provided funding for a male outreach worker to cover Surrey.

Ms Pather reported that in the financial year 2013/14 there had been 12,000 reported domestic abuse incidents in Surrey, though this was likely to be severely under-reported as people were frequently subjected to a number of incidents before submitting a report.

3,455 new referrals had been received by the Surrey Domestic Abuse community outreach services in 2013/14 and it was reported that 1 in 3 women and 1 in 6 men would experience domestic abuse some time in their adult lives.

Your Sanctuary itself, in 2013/14, received 2,039 helpline calls, 714 new referrals to outreach (640 female/74 male) plus 593 children. It had 186 referrals to outreach for Surrey Heath residents, with 55 women and 69 children supported in a refuge. The Surrey Heath outreach worker would handle between 35 and 40 cases at any given time.

Your Sanctuary provided 1:1 support from a trained outreach worker, group work in local venues, access to a 24 hour helpline and support through the Specialist Domestic Violence Court. It also provided training to other professionals and worked with multi-agency partners to reduce risk through appropriate information sharing and joint work.

Your Sanctuary was funded from grants from statutory bodies, Trusts, businesses, charities and individuals. With most of the funding going on salaries, there was increasing pressure due to year on year reductions in statutory funding.

65 – 70% of referrals to Your Sanctuary came from Surrey Police. High risk referrals were made without consent being sought but permission was sought on medium risk cases. People were interviewed away from the danger area and outreach workers were non-judgemental, advising and advocating on behalf of victims. Whilst, in general, women found group work very helpful, men seemed to prefer 1:1 support.

Whilst many victims were supported to live safely in their own homes with secure locks and panic buttons in case perpetrators returned, some needed removing from the environment, either being allocated a refuge place or being assisted under the 'Sanctuary' scheme.

Members noted both personal and resident casework examples of domestic abuse, focussing in particular on how difficult it can be for victims to see their way to getting out of an abusive relationship, often only reporting abuse to protect children.

In response to Members questions, Ms Pather reported that Your Sanctuary had provided training for frontline practitioners in the previous year and that this had been open to Members. She indicated that she would welcome the opportunity to provide further training and that all Members would be welcome to attend. YS had difficulty in achieving the levels of publicity they would wish, including better access to schools and GP surgeries.

Members encouraged Your Sanctuary to consider having a stall at the Surrey Heath Show.

Resolved, that the presentation be noted and that Officers be asked to:

- (i) **Examine vehicles for publicising Your Sanctuary, such as Heathscene and social media;**
- (ii) **Facilitate a meeting with the Surrey Heath Clinical Commissioning Group; and**
- (iii) **Promote a training day for frontline staff and Members.**

For the record Councillor Paul Deach reported that he produced a podcast on Your Sanctuary.

22/EP Presentation from Surrey Police and Crime Panel

Councillor Charlotte Morley, the Council's representative on the Surrey Police and Crime Panel (PCP), reported that PCP's had been formed, under the Police Reform and Social Responsibility Act, after Police Authorities had been replaced by directly elected Police and Crime Commissioners (PCCs).

This joint committee, hosted by Surrey County Council consisted of one Member from each of the Borough/District Councils, one from Surrey County Council and 2 independent co-opted Members, each with equal voting rights.

The PCP was responsible for reviewing:

- (i) The PCCs draft Police and Crime Plan;
- (ii) The PCCs proposed chief constable;
- (iii) The PCCs annual report;
- (iv) The PCCs proposed precept; and
- (v) Senior appointments to the PCCs office.

It also dealt with non-criminal complaints against the PCC and had a wider obligation to act as the PCCs critical friend as well as acting as a supportive but independent voice, seeking to investigate the PCC with a view to recommending improvements. The PCP had a complaints sub-committee and a finance sub-group, but could establish ad-hoc project/task groups as required.

The PCP had the power to veto PCC decisions, but only twice, after which the PCC could overrule the Panel. It could veto the appointments of a Chief Constable or a Deputy PCC, but had no influence in the selection thereof.

Councillor Morley reported that the PCC was proposing a precept increase of 24%, which would trigger a referendum. The PCP would consider the precept proposal at its meeting on 5 February 2015. The PCC was required to have a fall back precept should the PCL vote

against his proposal and in the event that the precept triggered a referendum, the resultant costs would be met by the PCCs office.

Councillor Morley reported that a Crime Summit for Surrey Heath would be held in the Camberley Theatre on Thursday 12 February 2015 from 7 - 9 p.m. and suggested that Members take the opportunity to attend and contribute.

Resolved, that the presentation be noted.

23/EP Committee Work Programme

The Committee considered a report on the work programme for the remainder of the 2014/15 municipal year.

The Chairman reported that The Chief Executive of the Frimley Health NHS Foundation Trust would be unable to attend the next or subsequent meeting.

Members asked the officers to explore the possibility of SADAS and/or Crossroads Care attending the March 2015 meeting.

RESOLVED, that the Work Programme for 2014/15, as attached at Annex A to these minutes, be agreed.

CHAIRMAN

External Partnerships Select Committee Work Programme – 2014/15

Date		Topic	Presenter/ Author
3 March 2015	1.	Surrey Heath Health and Wellbeing Board	Tim Pashen
	2.	SADAS and/or Crossroads Care	TBC

To be allocated:

Collectively Camberley BID
EM3 Local Enterprise Partnership

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Presentations

Portfolio	Community
Ward(s) Affected:	n/a

Purpose

To receive presentations from the Surrey Health and Wellbeing Board, SAdAS and Crossroads Care

Surrey Heath Health and Wellbeing Board

1. The Surrey Heath Health & Wellbeing Board (the Board) was established in 2013, in response to the new health arrangements coming into effect from 1st April 2013.
2. As the Borough Council's area was geographically, virtually coterminous with that of the (then new) Surrey Heath Clinical Commissioning Group, the two Authorities agreed to establish the Surrey Heath Health and Wellbeing Board, with the Surrey County Council Adult Services and Public Health Teams.
3. The Board aims to harness opportunities for promoting and encouraging good health and active lifestyles, through a strategic approach, feeding into and influencing the work of the Surrey Heath Partnership, through the Partnership Strategy Group.
4. As well as developing a Health and Wellbeing Plan and a Workplace Charter, the Board has already achieved a significant amount of coordinated and targeted work to meet the above aims and to support the Surrey Heath Partnership.
5. Tim Pashen, Surrey Heath Borough Council Executive Head of Community, will attend to make a presentation on behalf of the Board.

Southern Addictions Advisory Service

6. Southern Addictions Advisory Service (SAdAS) is an independent charity which has been in operation for over 30 years. Originally set up by counsellors to offer advice and information about alcohol, the charity developed in the 90s and was contracted to work with drug users and people who had accompanying mental health problems. It is also involved in the Housing agenda, given the levels of homelessness in Surrey.
7. SAdAS works within what has become known as the recovery agenda and has become an integrated part of the services offered in Surrey, working with statutory authorities and other voluntary sector organisations to run a range of services, including services related to drugs and alcohol, wellbeing work and housing as well as criminal justice work.

8. SAdAS do not use a medical model, avoiding attaching labels to clients, but seek to provide them with the tools needed to bring about change. As well as working with the Community Incident Action Group, SAdAS operates a number of projects, including the Welcome Project, which assist people affected by stress, anxiety and depression, ISIS, which works with drugs and alcohol users looking to recover and Reach Out, a counselling service for people who overuse drugs and alcohol, because it makes them feel better, if only in the short term.
9. Haydn Morris, Chief Executive Officer of SAdAS, will attend to give a presentation on behalf of SAdAS.

Crossroads Care

10. Crossroads Care Surrey is a leading provider of respite breaks to carers in Surrey, currently supporting 1,800 Carers, by providing professional Carer Support Workers (CSWs) to take over their caring responsibility. It provides high-quality, bespoke care for people in their own home and where possible, sends the same CSW to each visit, providing continuity of care and emotional support.
11. There is increasing recognition that society depends heavily upon unpaid carers, who can find themselves on call '24/7' for years on end, a burden that often takes a toll on their own health. A carer is someone who looks after a family member, friend or neighbour who is frail due to old age, has a long-term disability or illness. This ranges from a child with cerebral palsy, to an elderly person with dementia.
12. 60% of Surrey residents will take on a caring role at some point. The peak age for caring is 45- 65 years – typically working age. Carers are the largest providers of care and support in the UK. The economic value of Carers contributions is more than the entire annual NHS budget. 1 in 5 carers will give up work to take on a caring role. 83% of Carers said caring has had a negative impact on their physical health. 87% of Carers said caring had a negative impact on their mental health.
13. Crossroads Care Surrey has provided vital respite breaks to unpaid Carers in the County for over 30 years. Seeking to improve the quality of life of unpaid Carers and the people for whom they care and to foster their physical and mental well-being, Crossroads Care enable carers to take a break from their caring responsibilities, in the knowledge that the person with care needs is in receipt of professional respite care.
14. Jenni Pringle, Care Operations Manager and Sheila Hargreave, Adult Clubs and Volunteering Manager, will attend to give a presentation on behalf of Crossroads Care

Recommendation

15. The Committee is asked to consider the presentations and consider any future steps which Members would wish to recommend to the Executive and/or Council.

Background Papers:

None

Author:

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Service Head:

Richard Payne Executive Head of Corporate

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Committee Work Programme

Portfolio: Corporate

Ward(s) Affected: n/a

Purpose

To consider a Committee Work Programme for the 2015/16 municipal year

Background

1. The External Partnerships Select Committee was appointed by the Council at its annual meeting on 15th May 2014 for the period 2014/15.
2. Part 4 of the Constitution requires the Committee to agree a work programme for the municipal year.
3. The Committee Work Programme will develop through the forthcoming municipal year, to meet new demands and changing circumstances. The Committee will be expected to review its work programme from time to time and make minor amendments as required.

Work Programme 2015/16

4. Subject to being re-appointed, the Committee is scheduled to meet on the following dates in the 2015/16 municipal year:
 - 14 July 2015
 - 15 September 2015
 - 24 November 2015
 - 20 January 2016 (possible change to Tuesday 19 January 2016)
 - 29 March 2016
5. The Committee is responsible for the scrutiny of the Health and Wellbeing Board and the Police and Crime Panel. It is also the Council's designated Crime and Disorder committee and will therefore receive regular updates on community safety in the borough from the Neighbourhood Inspector.

Proposal

6. Recognising that the new Council and Executive may also have areas they would wish the Committee to focus on, Members are asked to consider and prioritise issues to meetings on the 2015/16 programme. A list of issues proposed and/or considered by the Committee, since 2010, is attached at Annex A.

Resource Implications

7. Resource implications will depend on the issues brought before the Committee. The implications both in terms of prior to/during the meeting and any resultant work will have to be assessed when individual meetings are planned and the Committee decisions are known.

Recommendation

8. The Committee is asked to consider a work programme for the 2015/16 municipal year.

Annex: A – Previous Issues/Presentations

Background Papers: None

Author: Andrew 01276 707139
Crawford
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Head of Service: Richard Payne – Executive Head - Transformation

External Partnerships –Issues Proposed/Considered/Covered – 2010/15

Community Safety

Surrey and Sussex Probation Trust
Community Safety/Surrey Police
Office of the Police and Crime Commissioner
Police and Crime Panel
Crimestoppers
Street Angels
Neighbourhood Watch
Your Sanctuary
Surrey Search and Rescue
Surrey Fire and Rescue Service

Surrey County Council

Adult Social Care Department
Youth Support Service
Library Service
Highways
Trading Standards
Surestart

Business

Collectively Camberley Business Improvement District
The Mall
The Atrium
Local Businesses
Enterprise M3 LEP and Economic Development Strategy
South West Trains
Water Companies
Environment Agency

Health

Surrey Heath Clinical Commissioning Group
Frimley Health Trust (*previously Frimley Park Hospital. Now includes Heatherwood and Wexham Park Hospitals*)
Surrey Heath Health and Wellbeing Board

Parish/Community/In receipt of Grants

Parish Councils
Grant Receiving Bodies
Council for the Protection of Rural England
Blackwater Valley Countryside Partnership

Basingstoke Canal
Surrey Heath Arts Council

Voluntary Sector

Voluntary Support North Surrey
Citizens Advice Bureau
Disability Initiative
Age Concern
The Butts
Tringham Hall
British Heart Foundation